



PRIVACY POLICY

1. Commitment to Protecting Your Data

A JOLT, Lda. (“A JOLT”) values your privacy and is dedicated to protecting your personal data. This Privacy Policy outlines our data handling practices, including how we collect, use, disclose, and secure your personal information when you visit our website, a-jolt.com (the “Website”), or interact with us. A JOLT complies with the General Data Protection Regulation (GDPR) and other relevant data protection laws to ensure your data privacy rights are respected.

2. What Data We Collect and How We Use It

We only collect personal data necessary for us to provide our services and improve your experience on the Website. The data we collect includes:

- **Contact Information:** Such as your name, email address, phone number, and postal address. This data allows us to respond to inquiries, provide requested services, and communicate updates.
- **Technical Information:** Including IP addresses, browser types, device details, and browsing actions. This information helps us analyze website performance, troubleshoot issues, and enhance user experience.
- **Interaction Data:** Any communication between you and A JOLT, such as inquiries or messages. We retain this data to assist with customer service and to improve our service offerings.

All data is collected with transparency and, where legally required, your consent.

3. Legal Basis for Processing Your Data

We process personal data based on the following legal grounds:

- **Consent:** Where you have given explicit consent, for example, to receive marketing emails or other communications.
- **Contractual Necessity:** To perform a contract with you, such as fulfilling service agreements.
- **Legal Obligations:** To comply with applicable laws or respond to legal processes.
- **Legitimate Interests:** For activities that improve our services, such as user analytics and development of new features, provided these do not override your rights.

4. Your Rights

Under GDPR and applicable data protection laws, you have the following rights regarding your personal data:

- **Right to Access:** You can request a copy of the personal data we hold about you.
- **Right to Rectification:** You may ask us to correct or update any inaccurate or incomplete data.



- **Right to Erasure:** You have the right to request the deletion of your data when it is no longer necessary for the purposes for which it was collected.
- **Right to Object:** You can object to the processing of your data based on our legitimate interests or for direct marketing purposes.
- **Right to Restriction:** You may request that we restrict the processing of your personal data in certain circumstances.
- **Right to Data Portability:** Where technically feasible, you can request that we transfer your data to another organization.

To exercise these rights, please contact us at zap@a-jolt.com. We may require verification of your identity before fulfilling your request.

5. Data Security and Retention

A JOLT employs technical, physical, and organizational measures to secure your data and prevent unauthorized access, use, alteration, or disclosure. Data is stored in secure environments, accessible only to authorized personnel.

We retain personal data only for as long as necessary to fulfill the purposes outlined in this Privacy Policy or as required by law. Once data is no longer needed, it is securely deleted or anonymized.

6. Third-Party Links

Our Website may contain links to third-party websites or services for your convenience and information. A JOLT does not control and is not responsible for the content, privacy practices, or policies of these external sites.

We encourage you to review the privacy policies of any third-party websites you visit. Any data you provide to these sites is governed by their respective privacy practices, not A JOLT's.

7. Cookies

A JOLT uses cookies and similar tracking technologies on our Website to enhance user experience, gather analytics, and improve our services. Cookies are small text files stored on your device that help us recognize your browser and remember certain information.

For more details, please refer to our **Cookie Policy**, which includes information on:

- **Types of Cookies:** The kinds of cookies we use and their purposes (e.g., essential cookies, analytics cookies).
- **Managing Cookies:** How you can control or disable cookies through your browser settings.
- **Consent Requirements:** Any applicable consent requirements for certain types of cookies.

By continuing to use our Website, you consent to the use of cookies in accordance with our Cookie Policy. Please note that disabling cookies may affect the functionality of some parts of the Website.

8. Policy Updates



A JOLT reserves the right to update this Privacy Policy periodically to reflect changes in our practices, regulatory requirements, or other factors. When we make significant changes, we will notify you by posting the updated policy on this page and updating the "Last Updated" date at the bottom of this document.

We encourage you to review this Privacy Policy periodically to stay informed about how we are protecting your data. Your continued use of the Website after any changes constitutes acceptance of the updated policy.

9. Governing Law and Jurisdiction

This Privacy Policy and any issues relating to it are governed by the laws of Portugal. By using our Website, you agree that any disputes arising from or related to this Privacy Policy will be subject to the exclusive jurisdiction of the courts of Portugal.

10. Contact Information

If you have any questions, concerns, or requests regarding this Privacy Policy or our data handling practices, please contact A JOLT at:

- **Email:** zap@a-jolt.com
- **Mailing Address:** Rua de Santa Escolástica 18, 4150-666 Porto, Portugal

Our team is here to assist with any inquiries and will respond as promptly as possible.



NIPC 515 359 718

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